

PRODUCT CATEGORY: SSM Video Management Software License Keys
MODEL NUMBER(s): SSM-RS00L (16), SSM-RS10L (36) and SSM-RS20L (72)
TECH TIP SUBJECT: Software License Requirements and Registration Process

The SSM RS recording server application is provided separately from the license keys. A license key(s) must be purchased in order to activate the recording server application. Three license key versions are available as shown in the table below.

IMPORTANT NOTE: SENECA servers purchased from Samsung come pre-loaded with the SSM-RS application but not the required license key. The license key must be purchased separately and can be ordered concurrently with the SENECA server or at a later time as may be required to match the installation timing.

The sixteen (16) device Trial Version license key (SSM-RS00L) is available free-of-charge by following the registration request procedure listed in “Section B” below.

NOTES:

- 1) Only one (1) Trial Version can be installed per system.
- 2) A server running the “Trial Version” can be upgraded to the SSM-RS10L or SSM-RS20L (paid versions). When a paid version is installed, the trial version is deleted and the total device availability is that of the paid version. (Note: Only one (1) paid version license can be installed per server.)

	SSM-RS10	SSM-RS20	Trial version
DEVICE			
Supported Device	Samsung's Network Camera, Encoder		
Supported Protocols	Samsung, ONVIF profile S		Samsung
Max. Register Device	36	72	16

A) SSM-RS10L and SSM-RS20L Order and Registration Process

The license keys are provided via a web based server. There is no physical dongle or CD shipment. For security purposes the name and email address of the person to whom the license key and download link is to be sent must be included on the Purchase Order submitted to Samsung.

The next business day after the order is processed an email will be sent to the email address on the PO containing the download and installation instructions.

IMPORTANT NOTES:

- 1) The email is sent from the Samsung HQ server in Korea. Some email systems may flag that domain as SPAM or Junk Mail. In this case the recipient should be sure to check those folders.
- 2) Because the email contains the license key code Samsung is not able to see or resend the email. Please be sure the recipient saves the email for future reference.
- 3) Only one (1) license key can be installed on the recording server. If an application requires more than (72) devices supported by the SSM-RS20L, please contact the Samsung Sales Application Engineering team for assistance in creating a customized environment that can support multiple license keys.

B) SSM-RS00L Free-of-Charge License Request and Registration Process

Because the free-of-charge license does not require a Purchase Order, the fulfillment process is different as listed below.


- 1) Click on: <http://www.samsungsecurity.com/swdown/download.asp#> The **Software Downloads** page will be displayed.
- 2) Select the box of the software you would like to request (in this case SSM Recording Server) and click the "**promotion download**" option. (*Note*: If you have not obtained the SSM Professional, free, be sure to check that box.)
- 3) The **Personal Information of Trial Version User** page will be displayed.
- 4) Complete ALL fields and check the "Yes, I agree" box. Then click "Submit".
- 5) The request will be sent to the Trial License administrator for processing. You will receive an email in 2-3 days with the trial license information.

Software Downloads




Welcome to Samsung software download center.

To download a full version of Samsung's software, you need to have valid software license key. If you already purchase and have the license key, please select "License Download" button, If want to try our software for free, just select "Promotion Download" button, fill in the form please. Our sales persons will contact you by e-mail in a few days. You can download softwares through download link page pop-up.

* Caution : Please install S/W after receiving S/W License key.
* OS requirements: **Windows 7** (32/64bit), **Windows 8** (32/64bit)
For more information, please see the product specification sheet.



Samsung Security Manager

	SSM Professional	Central management software for medium size installations	<input type="checkbox"/>
	SSM Recording Server	SSM recording server software	<input type="checkbox"/>
	SSM Virtual Matrix	SSM monitor video wall management software	<input type="checkbox"/>

※ If you want more contents (Catalog, Manual, A&E Document) of software, please click here! [Other contents ▶](#)

※ **License Download** : for the customers who already purchase and have the license key
Promotion Download : for the customers who want to experience a free trial software

[License Download](#) [Promotion Download](#)

Personal Information of trial version user



You can download trial version of Samsung's software after fill in the form.

First Name	<input type="text"/>
Surname	<input type="text"/>
Job Title	<input type="text"/>
Company Name	<input type="text"/>
Phone Number	<input type="text"/>
Email Address	<input type="text"/>
Country	<input type="text" value="Select"/>

* The trial license key will be sent to your e-mail address in a few days.

SAMSUNG TECHWIN PRIVACY

Samsungtechwin.com operated by Samsung Group, Samsung Techwin Co., Ltd, ('Samsung')

'Samsung Techwin Co., Ltd. (hereinafter 'the Company') respects the individual privacy, personal information, and the company is in compliance with 'Personal Information Protection Act'.

Yes, I Agree.

Disable Automatic Updates in Wordpress

Captcha

1CEUCNEA



Submit

Cancel

END